

# SECURE OUR **CWA** DIGITAL FUTURE AND PROTECT GOOD UNION JOBS.

CWA members know that without oversight and accountability, the corporations that operate our telecom networks will not prioritize the interests of our communities. **That's why we're leading the charge for state and federal oversight of broadband and Voice over IP (VoIP) to ensure reliable service for all and protect good, union jobs.**

## TAKE ACTION: TELL THE FCC IT'S TIME TO ENTER THE INTERNET AGE

Without proper oversight, emergency services like 911 will be negatively impacted, and universal service will be at risk. The FCC must designate VoIP as a common-carrier telecommunications service to ensure everyone has access to reliable, high-quality voice service.

SCAN THE QR  
CODE OR VISIT:  
[CWA.ORG/VOIP](https://CWA.ORG/VOIP)



## CWA is advocating for state oversight.

States need oversight of broadband and VOIP to protect consumers and workers. Under CWA's model state bill for broadband oversight, states can make rules to require internet service providers to build newer and more resilient networks after disasters, provide disclosures on outages during emergencies, require backup power so customers can still call 911 during disasters, take enforcement action on safety issues affecting the public and workers, and a lot more. More state oversight means protecting CWA jobs. We're working with state legislators to make this happen.

## CWA is advocating for federal oversight.

As providers expedite the retirement of their legacy copper-based technology, the Federal Communications Commission's (FCC) current authority over voice service will end, and it will lose the ability to require large telecom companies to ensure service quality, interconnect with other providers, or even maintain reliable 911 service. That's why we're calling on the FCC to designate VoIP as a common-carrier telecommunications service so the agency can ensure everyone has access to reliable, high-quality voice service.